



Proposal from Fusionnet Web Services Pvt. Ltd.

Proposal for Internet Connectivity on Fiber

(Commercial in Confidence)

Customer Name: Noida International University.

Contact Person: - Mr. Kazim.

500 Mbps (1:1) ILL

FusionNet – Dedicated Internet Lease Line Service

FusionNet offers you Dedicated Internet Leased Line with high uptime and round the clock customer support. Our Internet Leased Line plans are customized based on your organizational needs.

Our Solutions

INTERNET LEASED LINE: Experience always on 24*7 link on Fusionnet Internet backbone. It provides low latency and high uptime to support ERP applications, audio & video conferencing, VPN, VoIP applications or any kind of multi-user activity.

FusionNet Lease Line Features

- A Leased Line Internet link is established between customer's premises and FusionNet. A pre-configured dedicated port is made available for Uninterrupted Internet Access for the Network, 24 hours a day and 365 days a year.
- FusionNet shall provide you the throughput as per the commitment.
- Flexible access plans with customized Bandwidth Service/Solutions
- FusionNet provide round the clock technical support for network monitoring and fault rectification from implementation of the solution to after sales support.
- Delivery on state-of-the-art Ring Protected Fiber Network or Wireless Network depending on feasibility.
- World Class NOC and Network Redundancy.
- Internet bandwidth capacity from 2 Mbps to 1 Gbps on fiber & 1 Mbps to 50 Mbps of Wireless last miles.
- 1:N Port Capacity

FINANCIAL PROPOSAL

B/W	Installation Charges (OTC)	Annual Recurring Charges (ARC)
500 Mbps ILL on Fiber with Redundant RF	10,000/-	6,70,000/-

**** Note: Commercial based on connected site.**

TERMS & CONDITIONS

- One Time Charges (OTC) along with Quarterly Advance against the Annual Recurring Charges (ARC) are payable in advance at the time of signing up for the service.
- Billing Term: Quarterly in Advanced.
- A formal annual contract will be drawn up between both the parties. Notice period to be given by either party to terminate the contract during the contract period is 90 days.
- However, Fusionnet reserves the right to terminate the service in case of non-payment beyond 30 days from due date of an invoice and immediately in case of non-compliance of any applicable Government rules and regulations, by the customer.
- Link Delivery on TCL Fiber Last Mile with quarterly uptime of 99%.
- In a typical scenario, a leased line to be terminated on Router at Customer end and router to be procured by the Customer.
- GST @18% will be payable on all OTC and ARC charges. Any other levies, which may be incorporated by the Government of India from time to time, will be borne by the customer.
- The service shall be for a minimum term period of one (1) year. If the customer cancels/ terminates a Service or CRF before the minimum term period, the customer agrees to pay the entire amount due for one year.

Service Level Agreement

THIS AGREEMENT is made and executed at Noida on 11th day of March 2022.

BETWEEN:

M/s Fusionnet Web Services Private Limited (hereinafter referred to as '**Fusionnet**') having its registered office at 711/92 Deepali, Nehru Place, South Delhi, New Delhi - 110019 represented through its authorized signatory, Mr. Pankaj Nagpal (which expression shall, unless repugnant to the context or meaning thereof, include its heirs, successors, legal representatives, administrators, and permitted assigns)

AND

NOIDA INTERNATIONAL UNIVERSITY, a company incorporated under companies Act, having its registered office at Plot 1, Yamuna Expressway, Sector 17A, Uttar Pradesh 203201 and 'Fusionnet' are hereinafter also collectively referred to as 'Parties' and individually as Party'.

1. Interpretation.

(a) Definitions. The capitalized terms used in this Agreement, have the following meanings:

"Network Unavailability" - a failure of the Service Provider Network resulting in Customer being unable to connect the internet from the Customer's location. Network unavailability shall not include failures as a result service provider network planned / scheduled maintenance, other planned outages, problems with Customer's application equipment or facilities, acts of Commission of Customer Force Majeure event.

"Latency" - round trip delay between the Point of Presence (POP) of the Service Provider Network and terminating point of the upstream provider edge router in USA. This would be measured using 1000 packets of 32-byte size.

"Packet Drop" - percentage of packet drop between the Point of Presence (POP) of the Service Provider Network and terminating point of the upstream provider edge router in USA. The ping test will be an extended ping test of 1000 packets of 32-byte size.

2. The Services.

- a) 'FusionNet' shall provide the services more particularly specified in hereof (the '**Services**') to NOIDA INTERNATIONAL UNIVERSITY under this Agreement in the manner and on the terms & conditions contained herein.
- b) 'FusionNet' and all persons engaged by the 'FusionNet' shall abide by the NOIDA INTERNATIONAL UNIVERSITY security rules, guidelines, policies & procedures always during the performance of the Services, as notified by CLIENT from time to time. 'FusionNet' shall ensure that before deploying any person to perform the Services, such person shall have agreed to abide by NOIDA INTERNATIONAL UNIVERSITY security rules, guidelines, policies & procedures.



FUSIONNET WEB SERVICES PRIVATE LIMITED

Corporate Office: ATS Tower, Level 2, Plot No. 16, Sector 135, Noida 201301 | **Registered Office:** 711/92, Deepali, Nehru Place, New Delhi 110019

T: +91 120 6697 600 | **E:** mail@fusionnet.in | **www.fusionnet.in** | **CIN No.:** U72300DL2014PTC271911

3. **SLA Terms.**

- a) 'FusionNet' will provide 24-hours Customer Support for monitoring, fault reporting and maintenance of the networks.
- b) Immediate corrective action will be taken upon the failure of any circuit and/or 'FusionNet' owned equipment to prevent a Service Outage.
- c) 'FusionNet' shall attempt to notify NOIDA INTERNATIONAL UNIVERSITY designated representative of a Service Outage.
- d) NOIDA INTERNATIONAL UNIVERSITY, if experiencing a Service Outage, should immediately contact 'FusionNet' Customer Support for access to 24 X 7 X 365 assistance.
- e) 24 X 7 X 365 telephonic support will be available to the customer within 30 minutes after registering support request. Fault resolution time will be 4 (Four) hours.

Customer Care Number

9711004444

Execution Methodology for Technical Support:

Sr. No	Name of Person	Designation	Email ID	Contact Mode	Contact No
S1	Customer Care Center		support@fusionnet.in	Call & Mail	9711004444
S2	Kewal Ramudamu	CRM	kewal.ramudamu@fusionnet.in	Call & Mail	7291984350
S3	Shahbaz Alam	Manager	shahbaz.alam@fusionnet.in	Call & Mail	7290018388
S4	Ankur Dwivedi	AGM	ankur.dwivedi@fusionnet.in	Mail	8588877971

- A) The Network availability objective for 'FusionNet' is more than or equal to 99 % percent which counted on Quarterly basis (excluding unavailability due to scheduled maintenance).
- B) Network Unavailability /Service Degradation which consist of the accumulated period of the time (in hours) in a calendar quarter in which the service provider Network was Degraded/not available to Customer is calculated, commencing with the date and time when Customer reports to the unavailability/degradation to Service Provider and ending Upon the time when service id restored by the service provider.
- C) 'FusionNet' provides an Average "Latency" of less than or equal to 350 milliseconds (msec).
- D) 'FusionNet' target objective for packet Drop is no more than 1% on average, provided that:
 - i. NOIDA INTERNATIONAL UNIVERSITY register the support request with 'FusionNet' Customer Support department.
 - ii. NOIDA INTERNATIONAL UNIVERSITY shall provide 'FusionNet' with applicable packet Drop statistics and 'FusionNet' can confirm that it has control over the network resources it believes are causing the packet Drop.



FUSIONNET WEB SERVICES PRIVATE LIMITED

Corporate Office: ATS Tower, Level 2, Plot No. 16, Sector 135, Noida 201301 | **Registered Office:** 711/92, Deepali, Nehru Place, New Delhi 110019

T: +91 120 6697 600 | **E:** mail@fusionnet.in | **www.fusionnet.in** | **CIN No.:** U72300DL2014PTC271911

- a. Service outage credits are granted if 'FusionNet' Internet backbone "Network Availability" falls below the target objective, as defined in this SLA. Service Provider shall issue Service Credit of usage charges to customers account upon the approval of the Customer's service credit request to initiate a claim for Service Credit. Customer shall submit complete service outage detail of respective circuits.

4. GENERAL OBLIGATIONS

- a) NOIDA INTERNATIONAL UNIVERSITY is solely responsible for providing 'FusionNet' accurate and current contact information for NOIDA INTERNATIONAL UNIVERSITY designated points of contact. 'FusionNet' will be relieved of its obligations under this outage-reporting clause if 'FusionNet' contact information for NOIDA INTERNATIONAL UNIVERSITY is out of date or inaccurate due to 'FusionNet' action or omission or if 'FusionNet' failure is due to reasons of force majeure.
- b) In the event of Service Degradation or Service Outage, NOIDA INTERNATIONAL UNIVERSITY must register a support request with 'FusionNet' Customer Support department.
- c) Service Outage shall not include any service outage or interruption resulting from maintenance action requested by or attributed neither to NOIDA INTERNATIONAL UNIVERSITY, nor from scheduled or routine 'FusionNet' maintenance operations. 'FusionNet' will notify the CLIENT twenty-four (24) hours in advance of a scheduled maintenance. A single maintenance period shall not exceed six (6) hours and the maintenance should be scheduled on Weekends or Public Holidays.
- d) The NOIDA INTERNATIONAL UNIVERSITY is eligible for Service Credit with the following exceptions:
- When a customer account is not in good financial standing with 'FusionNet'.
 - Failure of any NOIDA INTERNATIONAL UNIVERSITY premises network equipment.
 - Outage due to fault in submarine cable system.
 - Domain Name Service (DNS) issues like non-resolution of sites, etc.
 - If the NOIDA INTERNATIONAL UNIVERSITY does not pay the bill of Services within the due date, this Service Level Commitment will be nullified for the concerned period.

5. TERM

The term of this agreement shall commence from the date of commissioning of link for a minimum period of One Year till the termination of this Agreement according to Clause 6 of this Agreement.

6. TERMINATION

a) Non-Default Termination

Either Party shall be entitled to voluntarily terminate this Agreement at any time on 1(one) month written notice to the other without being liable to assign any reason thereof.

b) Breach

Should any Party (the "guilty party") commit a breach of SLA and fail or refuse to rectify that breach within 14 (FOURTEEN) days after receipt of a written notice from the other Party (the "innocent party"), calling upon the guilty party to rectify that breach the "innocent party" shall be entitled, without prejudice to any other of his rights, to forthwith cancel this agreement by written notice to the guilty party.



FUSIONNET WEB SERVICES PRIVATE LIMITED

Corporate Office: ATS Tower, Level 2, Plot No. 16, Sector 135, Noida 201301 | **Registered Office:** 711/92, Deepali, Nehru Place, New Delhi 110019

T: +91 120 6697 600 | **E:** mail@fusionnet.in | **www.fusionnet.in** | **CIN No.:** U72300DL2014PTC271911

7. CONFIDENTIALITY

Both Parties hereby acknowledge and agree that, in connection with their performance of their respective obligations and duties hereunder, they will communicate to each other, orally and in writing, information regarding their Company and Products, including, without limitation, research and technological information, trade secrets, marketing, financial, and sales information and business strategies, all of which are confidential and proprietary to them ("Confidential Information"). Parties agree to hold such Confidential Information in confidence and each of them shall not, without the express prior written consent of other, disclose any part thereof to any third party except its employees having a need to know such Confidential Information in connection with their performance hereunder. Parties shall not otherwise use the Confidential Information for its own commercial advantage or that of any other person or entity.

8. ARBITRATION

All disputes, differences or claims arising out of or in connection with this Agreement including without limitation, any question regarding its existence, validity, construction, performance, termination, or alleged violation shall be resolved by binding arbitration. The Venue and jurisdiction for such arbitration shall be Delhi and all proceedings shall be conducted in English language.

The Arbitration herein above stated should be conducted in accordance with Arbitration and Conciliation Act of 1996. A party seeking to commence Arbitration under the clause shall first serve a written notice (an "Arbitration Notice") specifying the matter or matters to be so submitted to arbitration on the other party hereto. The Arbitrator will be appointed with the consent of both the parties. The award rendered by the Arbitrator/Arbitration shall be final and conclusive on both the parties and shall be subject to forced execution in any court of competent jurisdiction exclusively in Delhi.



A circular blue stamp of FusionNet Pvt. Ltd. with a star in the center. Overlaid on the stamp is a handwritten signature in blue ink.

(On behalf of FusionNet)

Name: Kewal Ramudamu
Designation: Customer Relationship Manager

(On behalf of NOIDA INTERNATIONAL UNIVERSITY)

Name:
Designation:

FUSIONNET WEB SERVICES PVT. LTD.

ATS TOWER PLOT NO 16 SECTOR 135 NOIDA, Uttar Pradesh
 Tel: +91 97 1100 4444 | GSTIN: 09AACCF4701C1Z5
 This invoice issued under clause (f) of sub-section (3) of section 31, Of IGST Act.



Invoice

Original for Receipt

Customer ID: 1071162 Billing Frequency: Quarterly
 Invoice No.: B000015538 Transport Mode:
 Invoice Date: 14/03/2022 Vehicle Number:
 Reverse Charge (Y/N): N Date of Supply:
 State: Uttar Pradesh Code: 09-UP Place of Supply:

Bill to Party

Ship to Party

Customer Name: NOIDA INTERNATIONAL UNIVERSITY
 Address: Plot 1, Yamuna Expy, Sector 17A, Uttar Pradesh, Gautam Buddha Nagar, Uttar Pradesh

Customer Name: NOIDA INTERNATIONAL UNIVERSITY
 Address: Plot 1, Yamuna Expy, Sector 17A, Uttar Pradesh, Gautam Buddha Nagar, Uttar Pradesh

Tel: 8742999888
 Kind attn.: SYED ASKARI KAZIM
 State: Uttar Pradesh Code: 09-UP

Tel: 8742999888
 Kind attn.: SYED ASKARI KAZIM
 GSTIN:
 State: Uttar Pradesh Code: 09-UP

Invoice Summary

Previous Balance*	Payments	Adjustments	Current Charges	Total Amount Due	Current Charges Due Date
0.00	11800.00	0.00	185336.95	173536.95	02/04/2022

* Previous balance if applicable, payable immediately.

Recurring Charges details for ILL


Circuit ID	Charge Item & description	COF No., Installation date	PO No., PO date	From date to date	Annual Recurring Charges	Total Invoice Amount (INR)
FN2162	ILL 500Mbps	ILL-13201, 11/03/2022		11/03/2022 To 31/05/2022	660000.00	185336.95

S No.	Product Description	HSN Code	UOM	Qty	Rate	Amount	Discount	Texable Value	CGST Rate	CGST Amount	SGST Rate	SGST Amount	IGST Rate	IGST Amount	Total
1	Recurring Charges	998422	-	1	147065.21	147065.21		147065.21	9.00%	13235.8	9.00%	13235.8			173536.95
2	ILL OTC		-	1	10000.00	10000.00		10000.00	9.00%	900.00	9.00%	900.00			11800.00
3	IpCharge	998422	-	1	0.00	0.00		0.00	9.00%	0.00	9.00%	0.00			0.00
Total										157065.21		14135.8		14135.8	185336.95

Total Invoice amount in words											Total Amount before Tax:		157065.21
One Lakh Eighty Five Thousand Three Hundred Thirty Six and Ninety Five Paise Only											Add: CGST		14135.87
Bank Details for online payment:											Add: SGST		14135.87
Beneficiary name: Fusionnet Web Services Pvt. Ltd. Bank account: 50200013978807 IFSC CODE: HDFC004394											Add: IGST		
Bank name: HDFC Bank Ltd. Account type: Current MICR CODE: 110240447 Currency: INR											Total Amount after Tax:		185336.95
Company address: Plot No 16, ATS Tower, Level 2, Sector 135, Noida 201305											GST on Reverse Charge:		
Bank address: Shop no 8, ATS One Hamlet, Sector 104, Noida 201301, Uttar Pradesh													

Certified that the particulars given above are true and correct

Terms & Conditions

<p>1) In case of any disagreement with charges indicated in this bill, the same should be informed to fusionnet web services within 30 days from the receipt of the bill, failing which it shall be considered that all charges indicated in the bill are in order.</p> <p>2) A Charge of Rs. 200/- shall be levied for each cheque / ECS returned unpaid by the bank due to any reason and may also lead to disconnection.</p> <p>3) All cheques/ Demant Drafts in payment of invoice should be drawn in favour of "Fusionnet Web Services Pvt. Ltd."</p> <p>4) In case of termination of your connection, security deposit (if applicable) will be refunded after adjustments (if any) within 50 days from the date of receiving the request of disconnection.</p> <p>5) Fusionnet Web Services Pvt. Ltd. reserves full rights to change the terms and conditions.</p> <p>6) Cheques are subject to realization.</p> <p>7) E. & O.E</p>	<p>For Fusionnet Web services Pvt. Ltd.</p>  <p>Authorized Signatory</p>
---	---



200 Mbps SPEED

STARTING AT
JUST ₹ 2999/-

**MOST RELIABLE
INTERNET CONNECTIVITY
FOR YOUR
WORK FROM HOME
EMPLOYEES**

www.fusionnet.in/workfromhome/



150 Mbps SPEED

STARTING AT
JUST ₹ 2499/-



This is a system generated document and does not require signature. Any unauthorized use, disclosure, dissemination, or copying of this document is strictly prohibited and may be unlawful.

FUSIONNET WEB SERVICES PVT. LTD.

ATS TOWER PLOT NO 16 SECTOR 135 NOIDA, Uttar Pradesh
 Tel: +91 97 1100 4444 | GSTIN: 09AACCF4701C1Z5
 This invoice issued under clause (f) of sub-section (3) of section 31, Of IGST Act.

QR CODE:



Invoice

Original for Receipt

Customer ID: 1071162 Billing Frequency: Quarterly
 Invoice No.: B000016022 Transport Mode:
 Invoice Date: 01/05/2022 Vehicle Number:
 Reverse Charge (Y/N): N Date of Supply:
 State: Uttar Pradesh Code: 09-UP Place of Supply:

Bill to Party Ship to Party

Customer Name: NOIDA INTERNATIONAL UNIVERSITY
 Address: Plot 1, Yamuna Expy, Sector 17A, Uttar Pradesh, Gautam Buddha Nagar, Uttar Pradesh

Customer Name: NOIDA INTERNATIONAL UNIVERSITY
 Address: Plot 1, Yamuna Expy, Sector 17A, Uttar Pradesh, Gautam Buddha Nagar, Uttar Pradesh

Tel: 8742999888
 Kind attn.: SYED ASKARI KAZIM
 State: Uttar Pradesh

Tel: 8742999888
 Kind attn.: SYED ASKARI KAZIM
 GSTIN:
 State: Uttar Pradesh

Code: 09-UP

Invoice Summary

Previous Balance*	Payments	Adjustments	Current Charges	Total Amount Due	Current Charges Due Date
173536.95	170632.00	0.00	194700.00	197604.95	20/05/2022

* Previous balance if applicable, payable immediately.

Recurring Charges details for ILL


Circuit ID	Charge Item & description	COF No., Installation date	PO No., PO date	From date to date	Annual Recurring Charges	Total Invoice Amount (INR)
FN2162	ILL 500Mbps	ILL-13201, 11/03/2022		01/06/2022 To 31/08/2022	660000.00	194700.00

S No.	Product Description	HSN Code	UOM	Qty	Rate	Amount	Discount	Taxable Value	CGST		SGST		IGST		Total
									Rate	Amount	Rate	Amount	Rate	Amount	
1	IpCharge	998422	-	1	0.00	0.00		0.00	9.00%	0.00	9.00%	0.00			0.00
2	Recurring Charges	998422	-	1	165000.00	165000.00		165000.00	9.00%	14850.00	9.00%	14850.00			194700.00
Total										14850.00		14850.00			194700.00

Total Invoice amount in words										Total Amount before Tax:		165000.00	
One Lakh Ninety Four Thousand Seven Hundred										Add: CGST		14850.00	
Bank Details for online payment:										Add: SGST		14850.00	
Beneficiary name: Fusionnet Web Services Pvt. Ltd. Bank account: 50200013978807 IFSC CODE: HDFC0004394										Add: IGST			
Bank name: HDFC Bank Ltd. Account type: Current MICR CODE: 110240447 Currency: INR										Total Amount after Tax:		194700.00	
Company address: Plot No 16, ATS Tower, Level 2, Sector 135, Noida 201305										GST on Reverse Charge:			
Bank address: Shop no 8, ATS One Hamlet, Sector 104, Noida 201301, Uttar Pradesh													

Certified that the particulars given above are true and correct

Terms & Conditions

<p>1) In case of any disagreement with charges indicated in this bill, the same should be informed to fusionnet web services within 30 days from the receipt of the bill, failing which it shall be considered that all charges indicated in the bill are in order.</p> <p>2) A Charge of Rs. 200/- shall be levied for each cheque / ECS returned unpaid by the bank due to any reason and may also lead to disconnection.</p> <p>3) All cheques/ Demant Drafts in payment of invoice should be drawn in favour of "Fusionnet Web Services Pvt. Ltd."</p> <p>4) In case of termination of your connection, security deposit (if applicable) will be refunded after adjustments (if any) within 50 days from the date of receiving the request of disconnection.</p> <p>5) Fusionnet Web Services Pvt. Ltd. reserves full rights to change the terms and conditions.</p> <p>6) Cheques are subject to realization.</p> <p>7) E. & O.E</p>	<p>For Fusionnet Web services Pvt. Ltd.</p>  <p>Authorized Signatory</p>
---	---



THE PRIME BUSINESS GRIND

**PRIME
MAX**
200 Mbps SPEED
STARTING AT
JUST ₹ 2999/-

**MOST RELIABLE
INTERNET CONNECTIVITY
FOR YOUR
WORK FROM HOME
EMPLOYEES**

PRIME
150 Mbps SPEED
STARTING AT
JUST ₹ 2499/-

www.fusionnet.in/workfromhome/



This is a system generated document and does not require signature. Any unauthorized use, disclosure, dissemination, or copying of this document is strictly prohibited and may be unlawful.

Ack No :

Ack Date:

InvoiceIRNStatus:

IRNNO: